

POOL PASS REGISTRATION GUIDE

Visit WWW.POOLREGISTRATION.COM to access or register for pool passes.

POOL PASS REGISTRATION

Residents will register for and access pool passes online. Each pass holder will be assigned a unique barcode, which will be scanned at the pool to gain entry. **The barcode may be scanned from a smartphone or other mobile device or printed out.** A barcode is required for each owner, tenant, or child age four (4) or older to use the pool facility. Unit owners are responsible for providing barcodes to their tenants. ***Any owner who is more than 60 days delinquent in their assessment will not receive a pool pass barcode until the balance is brought current.***

How to register:

- **Visit www.poolregistration.com and click on “Create account.”** You will be taken to the registration page. One resident will register as the owner (if you have tenants) or head of household so that there is a primary point of contact on file for all registrants.
- Add the information for each resident requiring a pass. If you are an owner providing passes for tenants, you will provide the name of each tenant. If you are a head of household, you will provide information for yourself in the owner section *in addition to* the resident section. Then you will add each resident in your home requiring a pass.
- If the resident has his or her own email address, please include it if you would like the pool pass to be emailed directly to that person. If the resident is a child, simply provide the head of household’s email address. The child’s pool pass will be emailed to the head of household.
- *All residents age 12 and older must upload a photo for inclusion on the pool pass.*
- **NOTE: Your registration will not be complete and you will not receive your passes until Management has verified that your account is current. *Any owner more than 60 days delinquent in their assessment will not receive a pool pass barcode until the balance is brought current.***
- If you are a member in good standing, you will receive your pool passes within 48 – 72 hours of registration. Please allow an extra 24 hours if you register between 12:00 pm on Friday and 9:00 am on Monday.
- If you have not received an email notifying you of your pool passes, please check your spam or junk email folder before contacting Management.

What if I am a tenant or have tenants?

The owner must register on www.poolregistration.com and provide the names and information for all tenants. **A fully ratified lease between the homeowner and tenant must be on file with the Association office prior to issuance of pool passes.** The owner must certify through the website that he is relinquishing his/her passes to the tenants for the current season.

GUEST PASSES:

- Guest passes may be purchased from the lifeguards at the pool desk.
- *Only payment by check will be accepted; checks should be made payable to Meadows at Morris Farm Community Association. No cash or credit card payments are accepted.*
- Each pass (punch card) is valid for 10 visits and is \$25.

FAQ:

Forgot your email/password:

- If you forgot the email address you used to register for passes, contact Management.
- If you forgot your password, click on the “forgot password” button (***check your junk or spam folders for the password reset email.***)

Adding/deleting a member of your household:

- Once logged in, you may also add or delete family members and/or tenants from your account.

What if I lose my pass?

Simply log in to your account to view/print your pass.

What if my child completed the swim test?

Persons who successfully completed the swim test with the on-duty lifeguard during prior years should confirm with the lifeguards that their information is on record. If they do not have records, they may be required to complete the swim test again for this year.

How to request a swim test?

If you would like to request a swim test for a family member or yourself, speak to one of the lifeguards on duty to schedule the test.

Swimming Lessons Offered by Crystal Aquatics:

The first session of swimming lessons will begin on Monday, June 17, 2024. Classes will be held in the morning, Monday through Thursday, prior to the pool opening for general swimming. Each session will consist of eight half-hour lessons for a total cost of \$95. Registration sheets for Session I will be posted at the pool during regular pool hours beginning on Saturday, June 1. Payment is required at the time of registration. Class space is limited and will be provided on a first come, first-serve basis. Half-hour private lessons will also be offered at a rate of \$30 per lesson. If you have additional questions regarding swimming lessons, please see the pool manager or swim instructor listed on the sign-up sheet.

Please contact Crystal Aquatics office directly at 703-488-9962 for further information.

Large gatherings/parties:

Due to safety and liability concerns, a maximum of four (4) guests will be admitted at any time per eligible user household.

Inclement weather:

The pool manager may close the swimming pool and enclosure due to inclement weather and/or emergency conditions. The Contractor will reopen the swimming pool and enclosure within 45 minutes after the last occurrence of inclement weather, provided at least 60 minutes of general swimming time remains.

What if I have questions?

Please contact Holly Gibson at 703-392-6006 ext. 281 or via email at hgibson@sfmtcinc.com.

Sincerely,

Meadows of Morris Farm Board of Directors